

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 6,912,580 B1  
DATED : June 28, 2005  
INVENTOR(S) : Kanevsky et al.

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 4,

Line 4, before "Speech" and after "Automatic" delete "[speech]".

Line 14, before ".com" and after "www." replace "lbs" with -- lhs --.

Line 20, before "example" and after "processing," replace "For" with -- for --.

Column 5,

Line 9, before "in" and after "call" replace "processing's" with -- processings --.

Column 8,

Line 6, before "The" and after "packages" add -- . --.

Column 13,

Line 30, before "system" and after "recognition" add -- user verification --.

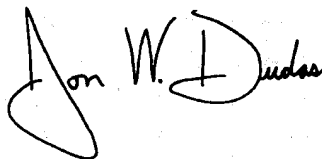
Lines 30-31, after "end," delete "a user verification system back end,".

Column 14,

Line 1, before "shared" and after "that" insert -- are --.

Signed and Sealed this

Twenty-second Day of November, 2005

A handwritten signature in black ink, appearing to read "Jon W. Dudas". The signature is stylized with a large, sweeping initial "J" and a distinct "D".

JON W. DUDAS  
*Director of the United States Patent and Trademark Office*